

# Leon Nunes

HOSTING SPECIALIST



## PERSONAL PROFILE

Hi I'm Leon(He/Him), I work as a Hosting specialist, providing frontline support for VPSes. I also have a small Homelab to learn Linux administration and documentation.

I also host my own website in a droplet using containers

## CONTACT

✉ [me@leonnunes.dev](mailto:me@leonnunes.dev)

🌐 [leonnunes.dev](http://leonnunes.dev)

🌐 [Linkedin: @leon-nunes](https://www.linkedin.com/in/@leon-nunes)

🐙 [Github @afro-coder](https://github.com/@afro-coder)

## SKILLS

- Python/Golang/ PHP/ Bash
- MySQL/PostgreSQL/CockroachDB
- Podman/Docker
- Linux: Load and security handling
- Icinga2, Nagios
- KVM/Virtualbox
- Flask/Django/Laravel

## RECENT ACHIEVEMENTS

- Contributed to the Podman Documentation
- Wrote a script to automate Magento installations.
- Moved my Portfolio website to containers using Podman.

## PROJECTS

- **Magento auto-install script for cPanel using bash.**
- **Kafka + Postfix Parser** - A Parser that parses Kafka aggregated Postfix Logs.
- **WatchTower** - Simple Linux server dashboard
- **Google Chat Webhook bots** - Improving incident notifications.
- **Feedback Management System.**
- **Subtitle finder** - Web scraping using python.

## CAREER PROGRESSION

### Hosting Solution Specialist

*Newfold Digital (Formerly Endurance) 2021 - Present*

- Solved Virtual private server queries on tickets/chats to improve customer experience
- Wrote scripts to automate installations to reduce installation errors

### Senior Web Solution Specialist

*Newfold Digital (Formerly Endurance) 2020 - 2021*

- Self-Managed In-house Virtual Machines
- Ensured Quarterly goals were met
- Managing approx 30 Frontline Agents with their queries.
- Updated Documentation which reduced lookup times to solve queries.

### Web Solution Specialist

*Newfold Digital (Formerly Endurance) 2018 - 2020*

- CPanel/Plesk troubleshooting.
- Providing direct assistance for customers with domain and hosting queries including Virtual Private Servers

## EDUCATION

### Bachelors in IT.

*St. Andrews College / 2015-2018*

- Developed a software that was used to take feedback of the teachers and a motion sensing bot.